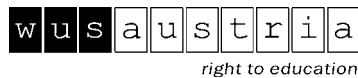




Ministry of Education, Science  
and Technology of the Republic of Kosovo



#### THE PROJECT BENEFICIARIES:

- AAB - RIINVEST, Kosova
- BIZNESI, Kosova
- DARDANIA, Kosova
- EVOLUCIONI, Kosova
- FAMA, Kosova
- ILIRIA, Kosova
- PJETËR BUDI, Kosova
- TEMPULLI, Kosova
- UBT, Kosova
- UNIVERSUM, Kosova



#### PROJECT FACTS

<b>Full project title:</b>	<b>Supporting and Developing the Structures for QA at the Private Higher Education Institutions in Kosova</b>
<b>Short title:</b>	QA at the PHEP in Kosova
<b>Project number:</b>	159051-TEMPUS-AT-TEMPUS-SMGR
<b>Contractor:</b>	University of Salzburg, AT
<b>Coordinator:</b>	WUS Austria, AT
<b>Project duration:</b>	15/01/2010 - 14/01/2012
<b>Total budget:</b>	€ 526,498.00

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“Supporting and Developing the Structures for QA at the Private Higher Education Institutions in Kosova”



In order for Kosovo to successfully integrate into the *European Higher Education Area (EHEA)* it is vital for the country to incorporate the standards and principles that have been set out and agreed by the 47 countries who have signed up to the Bologna process, including all countries of the European Union. These standards and principles include the key objectives of ensuring *high standards in the quality of teaching and scientific research in higher education providers.*

*Quality Assurance* represents a key element of higher education and includes the establishment, enhancement and monitoring of standards and guidelines. It contributes to the credibility and the scientific as well as professional value of higher education providers and is aimed at ensuring delivery of high quality study programs and research activities. The inclusion of quality assurance units into the higher education structure, allows more effective monitoring of these standards and of the quality of management as well as of teaching and research. Furthermore it provides a platform for reforms which will be beneficial to the higher education providers.

The aim of the project is to introduce and enhance Quality Assurance (aspects and standards in quality) in the Higher Education System in Kosovo in accordance with the goals of the *Strategy for the Development of Higher Education in Kosovo (2005 - 2015)* and the *Bologna principles*. Furthermore, the inclusion of QA components constitutes an essential part of the requirements put forward by the Kosovo Accreditation Agency for the accreditation of institutions and curricula. The organization of QA systems at the higher education providers in Kosovo is characterized by:

- the need for **comparability** of management procedures of the Private Higher Education Providers and their QA systems/infrastructure
- the need for a program for the **improvement of QA practices** across the Higher Education Area in Kosovo by/under the auspices of the Ministry of Education Science and Technology

The project *“Supporting and Developing the Structures for QA at the Private Higher Education Institutions in Kosovo”* is aimed at addressing these specific needs by trying to establish successful QA mechanisms at all ten Private Higher Education Providers (PHEPs) involved in the project.

The goal of the project is the **establishment and strengthening of quality assurance units** at the following Private Higher Education Providers (PHEPs) of Kosovo:

- AAB - RIINVEST
- BIZNESI
- DARDANIA
- EVOLUCIONI
- FAMA
- ILIRIA
- PJETËR BUDI
- TEMPULLI
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#### Further project outputs & outcomes:

1. Evaluation of the situation at the PHEPs regarding QA
2. Raising awareness of the importance of QA for teaching, learning and administration processes
3. Capacity Building
4. Developing QA systems at the Private Higher Education Providers in Kosovo
5. Dissemination of information and project results
6. Project sustainability, monitoring and quality control

All PHEPs receive support for establishing new QA units or for improving their already established QA offices/centers/units. The experience, expertise and best practice models of the EU partners on QA represents the main tool to achieve the overall project objectives. The establishment of sustainable quality assurance systems at all PHEPs will facilitate them in raising the quality of teaching, learning and the administration processes of the PHEPs, through the training of QA experts at all PHEPs.

#### 1. EVALUATION OF THE CURRENT SITUATION AT THE PHEPS REGARDING QA

Questionnaires will be distributed to all PHEPs for an assessment of the current QA situation. Following consideration of the results of the survey an improved action plan will be developed for the establishment of QA systems at each HE provider.

#### 2. RAISING AWARENESS ON THE IMPORTANCE OF QA FOR TEACHING, LEARNING AND ADMINISTRATION PROCESSES

Information Days will take place at all ten PHEPs to raise awareness about the importance of QA for teachers, students and for all levels of institutional management.

#### 3. CAPACITY BUILDING

Training sessions will be organized for:

- Management and administration staff of the private higher education providers
- Teachers
- Students

#### 4. DEVELOPING A QA SYSTEM AT THE PRIVATE HIGHER EDUCATION PROVIDERS IN KOSOVA

Quality assurance units at the respective private higher education providers will be established and/or their efficiency and capacity will be improved. Visits in Kosovo and at the EU partner countries will enable the efficient exchange of experiences and best practices on QA. Relevant documents will be produced as a result of different workshops (manual on QA, guidelines on conducting internal self-evaluation reports, etc.)

#### 5. DISSEMINATION OF INFORMATION AND PROJECT RESULTS

Dissemination measures constitute an essential component of the project during all phases of its implementation. Provisions for the dissemination of the project's objectives and general information on QA include the distribution of promotion and information material, the establishment of a website, information/promotion events and the constant communication and dialog with stakeholders. Dissemination activities will be continued after the completion of the project through the established QA units and virtual platforms (website) which will keep stakeholders, teachers, students and the public informed about developments in the field of QA.

#### 6. PROJECT SUSTAINABILITY, MONITORING AND QUALITY CONTROL

Monitoring and quality control will be assured during the entire process of the project implementation through different tools and procedures, which include extensive communication between project partners, constant re-assessment of the status quo and feedback questionnaires. Sustainability is ensured through an individual approach in the implementation of the project's objectives which hosts the individual needs and specific interests of each institution. Moreover, it means the use of a bottom-up and top-down approach, which involves students, academic and non-academic staff as well as management staff.