

# Conditions & Standards for Developing & Delivering Doctoral Programs: Australian Case Study

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### The External Context

#### Economic & Social Transformation

- renewed focus on human capital development
- marginalisation of unskilled workers
- recognition of improving educational outcomes for students from low socioeconomic backgrounds

#### The Informatics Age 1965-2045

- ageing population & faster growth in standards of living
- dominance of the service sector.
- rise of SMEs and pervasiveness of ICT

#### Trends in technology of learning

- technology key enabler to deliver education
- e-learning crosses traditional institutional boundaries
- galaxy of providers & partners rather than traditional 'in-house'

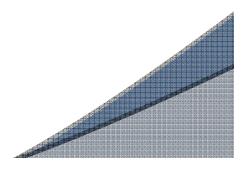
#### Sustainability now a fundamental design principle

- impact on daily lives, education & working future
- breaking down silos of disciplines & professions



## The Future Demand for Skills

- Changing Workforce Needs
- Industry Skills Demand
- Global war for 'smart talent'
- Hard to predict specific knowledge & skills requirements of 21st century graduates
- Need for general skills to respond to changing demand





## Implications for Universities

- Commitment to wider educational, labour market & social participation
- Stronger partnerships with training providers & industry
- Work-based & work-integrated learning
- Modular mode delivery for knowledge workers actively managing their careers
- Providing broader set of generic skills for graduates including doctoral graduates
- Providing deeper & higher level of skills to larger number of candidates



### **Universities & the International Context**

- Student mobility
- Global labour market & skill transferability
- Merging international expectations of graduate attributes



## **Bologna Process Third Cycle**

### Doctoral cycle generic descriptors ('Dublin Descriptors'):

- have demonstrated a systematic understanding of a field of study & mastery of research associated with that field
- have demonstrated the ability to conceive, design, implement & adapt a substantial process of research with scholarly integrity
- have made a contribution through original research that extends the frontier of knowledge by developing a substantial body of work, some of which merits national or international refereed publication
- are capable of critical analysis, evaluation & synthesis of new & complex ideas
- can communicate with their peers, the larger scholarly community, and with society in general about their areas of expertise
- can be expected to promote, within academic & professional contexts, technological, social or cultural advancement in a knowledge based society



## Skills Training Requirements of Research Postgraduates

- Research Skills & Techniques
- Research Environment
- Research Management
- Personal Effectiveness
- Communication Skills
- Networking & Teamworking
- Career Management

(2001 UK Research Councils/Arts & Humanities Research Board Joint Statement on the Skills Training Requirements of Research Postgraduates)

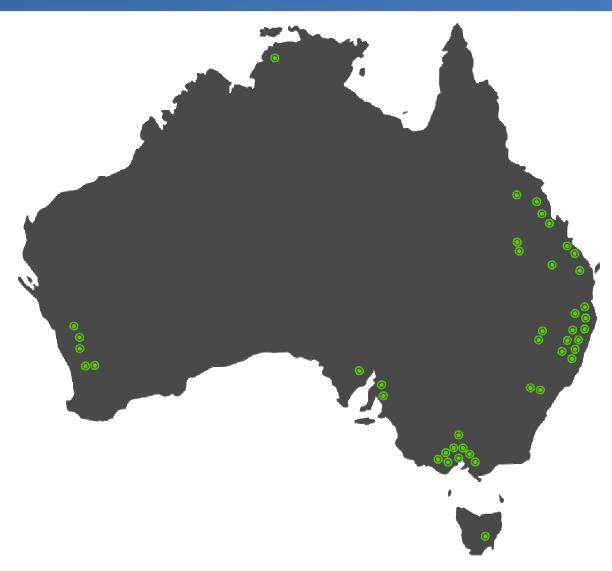


## Research Skills & Techniques

- 1. Ability to recognise and validate problems
- Original, independent and critical thinking, and ability to develop theoretical concepts
- Knowledge of recent advances within your field and in related areas
- 4. Understanding of relevant research methodologies and techniques and their appropriate application within your research field
- Ability to critically analyse and evaluate your findings and those of others
- Ability to summarise, document, report and reflect on progress

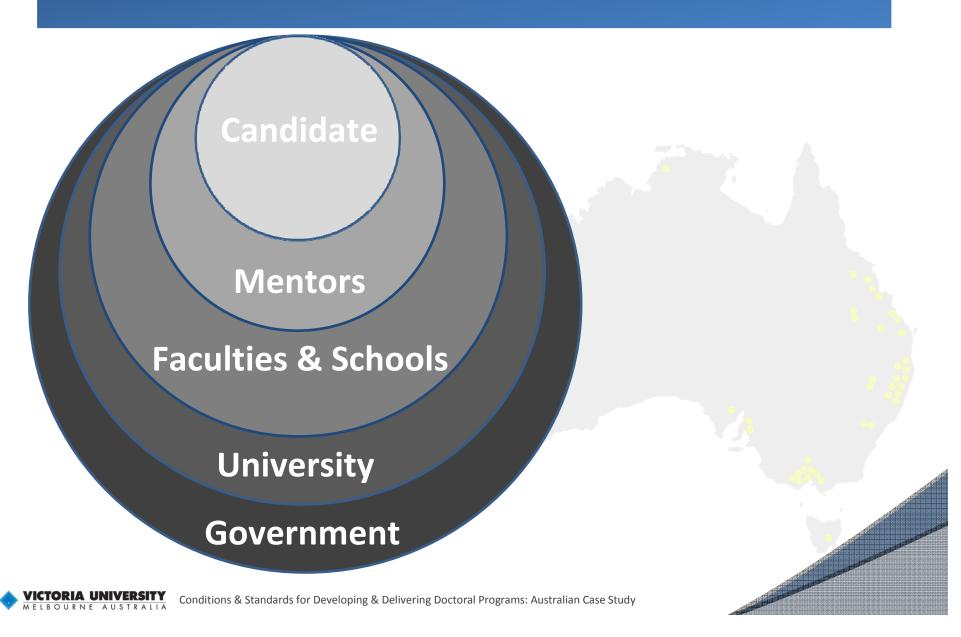


## **Australian Context**





## **Locating the Candidate**



## Australian Qualifications Framework Level 10

- Knowledge: "Graduates will have systematic & critical understanding of a substantial & complex body of knowledge at the frontier of a discipline or area of professional practice"
- Skills: "Graduates will have expert specialised cognitive, technical & research skills in a discipline area to independently & systematically:
  - engage in critical reflection, synthesis & evaluation
  - develop, adapt & implement research methodologies to extend & redefine existing knowledge or professional practice
  - disseminate & promote new insights to peers & the community
  - generate original knowledge & understanding to make a substantial contribution to a discipline or area of professional practice"
- Application: "Graduates will apply knowledge & skills to demonstrate autonomy, authoritative judgement, adaptability and responsibility as an expert & leading practitioner or scholar"



### The Higher Education Sector's Response

### Mentors' responsibilities include:

- providing appropriate academic support to achieve the highest standard of research
- suggesting ways that the candidate can make the most effective use of time
- maintaining close & regular contact with the candidate
- requiring written work from the candidate on a pre-arranged & agreed schedule
- monitoring carefully the performance of the candidate relative to the required standard
- using the university's regular reporting procedures as the minimum means for discussing and acting upon any difficulties & problems
- comment on drafts of the thesis & certify that it is worthy of examination
- providing career advice & guidance

(Australian Vice-Chancellors' Committee's Principles)



# The Higher Education Sector's Response

### Candidates' responsibilities include:

- diligently & intelligently proceeding with the research as agreed with the mentor
- being familiar with & abiding by university regulations governing the degree
- keeping to agreed schedule of meetings
- taking the initiative in raising problems or difficulties & sharing responsibility for seeking solutions
- maintaining progress of work as agreed with mentor
- providing formal progress reports, through the mentor, to appropriate committee
- adhering to safe working practices & ethical practices appropriate to the discipline & the university
- accepting responsibility for producing final thesis in accord with relevant requirements including standard of presentation

(Australian Vice-Chancellors' Committee's Principles)



## Victoria University Overview

- Established in 1990 as an experimental multi-sector university
- Higher Education
  - Faculty of Arts, Education & Human Development
  - Faculty of Health, Engineering & Science
  - Faculty of Business & Law
- Vocational Education
  - Faculty of Workplace Development
  - Faculty of Technical & Trades Innovation
- Further Education
  - Victoria University College
- With articulated learning pathways from:
  - VCE (upper secondary years) to
  - Certificate courses to
  - Diplomas, Advanced Diplomas & Associate Degrees to
  - Degrees, Graduate Certificates & Diplomas to
  - Masters by Coursework and/or Research to
  - Doctoral Studies





## **Victoria University Student Numbers**

- 54,000 students, including:
  - 15,000 International students
  - 24,000 Higher Education students, including:
    - 4,700 Postgraduate (800 research)<sup>®</sup>
  - 30,000 Technical & Further Education students





# Victoria University Going to the Students



## Victoria University Higher Education Faculties & Research Centres

#### Higher Education Faculties

- Arts, Education & Human Development
- Health, Engineering & Science
- Business & Law

#### Research Centres & Institutes

- Cultural Diversity & Wellbeing
- Logistics & Supply Chain Management
- Sustainability & Innovation
- Sports, Exercise & Active Living
- Diversity, Educational Access & Success
- Environmental Safety & Risk Engineering
- Strategic Economic Studies
- Telecommunications & Micro-Electronics
- Work-based Education
- Applied Informatics





# Victoria University Doctoral Programs

#### Doctor of Philosophy

- Standard Thesis
- Thesis by Creative Project
- Thesis by Publication

#### Professional Doctorate

- Doctor of Psychology
- Doctor of Applied Psychology
- Doctor of Business Administration
- Doctor of Education
- Doctor of Social Work

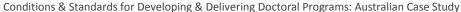




# Doctor of Philosophy (Standard Thesis)

- Objective of producing independent researchers
- Conducting independent, original & high quality research
- Expected to uncover or create new knowledge by:
  - discovery of new information
  - formulation of theories
  - development of new approaches
  - innovative reinterpretation of existing ideas, theories or approaches
- Thesis: 60,000 100,000 words





# Doctor of Philosophy Thesis by Creative Project

- A substantial creative project presented in the format of one or more creative works
  - e.g. novel
  - drama script
  - exhibition of art, sculpture



- Plus analytical written component, usually an exegesis to
  - elucidate the purpose of the creative work
  - reflect and comment critically upon its processes of production
  - place it into a broader disciplinary & research context
- Creative product & exegesis to equate to thesis of 60,000 100,000 words



# Doctor of Philosophy Thesis by Publication

- Format of published &/or submitted papers normally developed & submitted during candidature
- Only papers with demonstrated peer review processes are considered suitable
  - must meet standard expected in ERA-ranked journals & ranked conferences
  - book chapters or monographs contracted to be published by a Higher Education Research Data Collection (HERDC) publisher
- Must contain some published or in-press publications
- Must include additional framing & linking material to:
  - contextualise the research problem
  - justify the theoretical framework
  - review the relevant literature
  - account for the research design, including linking papers to the broader research problem & approach
  - draw conclusions re overarching research theme's contribution to knowledge, its limitations & future development
- Papers to equate to thesis of 60,000 100,000 words



### **Professional Doctorate**

- Objective of developing a candidate as a professional, able to research into their professional field at a high level of originality & quality
- Expected to extend knowledge that will impact on professional practice, in
  - psychology
  - applied psychology
  - education
  - business
  - social work
- Up to one third coursework that supports the development of the thesis
- Thesis: 45,000 60,000 words



# Victoria University Levels of Responsibility for Doctoral Education

#### Central

- Office for Postgraduate Research
- Library
- Writing Support
- Faculties & Schools
  - Programs & Seminars
  - Mentoring
- Candidates
  - Equipping & empowering them as independent researchers





### Office for Postgraduate Research (OPR)

#### • Central University unit responsible for range of programs:

- development seminars, over 100 each year
- program for new researchers
- introduction to research methods
- program to assist with writing the thesis
- one to one consultations for candidates experiencing English language difficulties
- special events & programs for international research candidates

#### • Administrative responsibilities, including:

- administering scholarships
- monitoring quality of postgraduate research education & mentoring
- developing policies & procedures governing postgraduate research
- oversight of all research degree programs & quality assurance mechanisms
- administering thesis examination & overseeing administration of candidature & progress
- Works in partnership with Faculties but autonomous



## **OPR Research Training**

#### Research Development Stages

- Stage 1: Workshops on foundational skills in areas of research capability for candidates in first 6-9 months of candidature
- Stage 2: Workshops on sharing of practice in different areas of research, e.g. nexus between theory & practice, for candidates who have achieved candidature through to end of data collection & analysis
- Stage 3: Workshops on achieving outcomes alongside the thesis, including conference presentations, journal articles, commercialisation of results, media coverage & book publication

#### Research Graduate Capability

- Workshops on information literacy
- Workshops on IT & technical skills
- Workshops on written & oral communication
- Workshops on research design & methods
- Workshops on processes & procedures in postgraduate research
- Workshops on wellness & personal development



## **OPR: Progress Report**

- Completed by all candidates March & September each year
- Candidate completes report, discusses it with mentor, & submits to Head of School, to be forwarded to OPR
- Candidates can bypass mentor & Head of School & submit report directly to OPR
- Designed to provide a structure for planning & reflection on progress,
   & opportunity to review & plan work with mentor
- Provides regular opportunity to document any issues or problems so that mentors & University are alerted to issues & can take action
- Candidate can demonstrate activity & progress, enabling University to assess its candidate cohort's experience of
  - supervision
  - research environment
  - facilities & resources
  - research skills training
  - processes & procedures
  - overall satisfaction



### **OPR PhD 1st Year Common Coursework**

- Aligns Victoria University with international practice
  - US tradition of extensive formal coursework
  - Bologna Declaration 1999
  - UK 'Roberts Agenda' (2002) to develop 'transferable' or 'generic' skills
- Supports government ambitions for a knowledge & innovation-led economy
  - research graduates able to compete in global knowledge economy
  - with skills demanded by private sector employers
  - equipped for collaborative, multidisciplinary research
- Addresses Quality Assurance
  - preparedness for candidature
  - timely completion & attrition
  - reconceptualises postgraduate research within contemporary paradigms
- Acknowledges new profiles of postgraduate researchers
  - increased numbers from 'non-traditional' academic & social backgrounds
  - more diverse pathways into postgraduate research
  - wider career expectations than working in the academy



## Common Coursework for Transition to Independent Researcher

- Developing a high level of theorised & critical understanding of their fields of research & advanced skills in, & critical understanding of, the relevant methods and methodologies of their research, appropriate to the AQF Level 10
- Formally developing scholarly engagement with others both within research areas & across disciplines, in accord with international emphasis on interdisciplinarity
- Developing a thorough & advanced understanding of the ethical & social responsibilities of themselves as contemporary researchers, in accord with best research practice & codes of conduct & international emphasis on socially responsible research



## Coursework Component A: Conceptualising & Contextualising Research

#### Content

- disciplines & fields: discourses, paradigms & academic tribes; what does 'knowing' mean in candidate's field?
- epistemologies & their links to methodologies: how does candidate choose a theory and appropriate methodology?
- critical engagement: what/who is an authority in candidate's chosen field? How can they evaluate authority's ideas in ways consistent with their field/discipline?

#### Pedagogy

- starter papers moving to participant-generated discussion & interaction
- self-reflection on learning styles & cultural differences
- mentors encouraged to attend

#### Assessment/outcomes

- poster or short paper presentation of research problem
- reflective portfolio of candidate as researcher within discipline field
- progression to candidature



## Coursework Component B: Global Research Ethics & Integrity

#### Content

- problem-based with discussion (in abstract & case studies) of research integrity, human & animal research, intellectual property, commercialisation
- Victoria University's policies & requirements for integrity & ethics in research & research approval

#### Pedagogy

- on-line & self-directed learning
- supported by facilitated workshops & seminars

#### Assessment/outcomes

- short presentation on ethics & integrity areas in relation to proposed research
- outline of submission for ethics approval (if relevant)
- demonstrated understanding of integrity & ethical issues in research generally & in relation to own research



# Library Training & Support for Researchers

- Training workshops for candidates & research staff
- Hands-on practical sessions in computer laboratories
- Tailored 'in-house' training to any small group of research candidates & mentors
- Specialist one-on-one training & assistance from discipline Liaison Librarian - customised to candidate's specific needs at a time convenient to them
- Candidates can discuss their training needs with their Liaison Librarian



## Library Research Training Programs

- Library Research Overview
- Searching the Literature
- Finding Full Text (Document Request System)
- Scholarly Googling
- Managing Information chaos
- Beginners EndNote
- EndNote What's New / Refresher
- Advanced EndNote
- Where to Publish
- Measuring Research Impact



## Writing Support by OPR & School of Language & Learning

- Individual appointments with English as a Second Language (ESL) specialists
- Candidates bring in & discuss their own research writing, such as
  - proposals
  - literature reviews
  - research articles
  - thesis chapters
- Not correction, editing or proof-reading sessions
- Aimed at helping candidates develop writing & editing skills in the context of their own writing



# Faculty/School & Research Centre/Institute Programs 1

- Complement central University programs, with greater emphasis on discipline-specific issues
- Example from Graduate School of Business, 12 week program:
   Contemporary Business Research
  - Introduction to the business research environment
  - Research paradigms
  - Literature review
  - Research methodology: design & method
  - Qualitative research: techniques & analysis
  - Quantitative research: techniques & analysis



# Faculty/School & Research Centre/Institute Programs 2

- Example from Faculty of Arts, Education & Human Development,
   Candidature Information Workshop
  - Guide to the Written Candidature Application
    - Title & abstract
    - Research problem /question & aims
    - Literature review
    - Theoretical framework
    - Methodology & conceptual framework
    - Contribution to knowledge & significance
  - Guide to the Oral Candidature Presentation
    - Why do we confirm your candidature?
    - The oral presentation: function, navigating between 'talk & text', knowing your audience, responding to questions, leaving a lasting impression



### **Mentors**

- A system is only as good as its people
- To be registered to supervise, mentors must undertake professional development each year (currently only 2 hours)
- OPR mentor training schedule includes:
  - Mentor induction
  - Demystifying Thesis Supervision (2 full days or 8 two-hour workshops)
  - PhD by Publication workshop
  - Processes & Procedures workshop
  - Assisting candidates improve their writing skills
  - Working effectively to support candidates' development of research
  - Research Integrity within the Candidate-Mentor Relationship
  - Working with Professional Editors
  - Best practice in thesis examination



### **Candidates**

- "It is unreasonable to expect supervisors [mentors] to be able to develop all of the attributes expected of doctoral candidates" (Supervising doctorates downunder)
- Demystifying the Thesis program developed to inspire & empower candidates to control all elements of producing a thesis – from initial generation of ideas through to final page layout
- Not a blueprint & does not replace mentor's central role
- Demystifies key tasks & processes involved in producing a thesis by providing candidates with the confidence, knowledge & skills for asking the questions relevant to their particular needs & circumstances
- Developed to meet the needs of 'non-traditional' doctoral candidates:
  - low socio-economic & first generation postgraduates with insufficient academic cultural capital
  - adults returning to study
  - people balancing work-study commitments
- Interactive experiential pedagogy for effective engagement & learning



## Demystifying the Thesis

- Program comprises four separate but related strands:
- Beginning a Thesis one-day workshop for commencing International candidates
- Demystifying the Thesis two-day workshop for all research candidates
- Demystifying Thesis Supervision two-day workshop for mentors & prospective mentors
- Performing the Word five-day writing retreat for qualitative research candidates



## **Beginning a Thesis** for commencing international candidates

- What constitutes independent research? introduces candidates to what is expected of an independent researcher completing a thesis in Australia
- What expectations do mentors and examiners have of you? —
  identifies expectations & provides strategies for meeting them
- What is 'originality' and how do you avoid plagiarism? goes beyond plagiarism & provides candidates with a strategy for using others' ideas without being derivative and repetitive
- How do you survive the loneliness of the 'long-distance' researcher? – offers practical strategies for building relationships
   & consolidating their emerging researcher identity



## Demystifying the Thesis for all research candidates

- Getting the most out of your mentor, with strategies for better managing the relationship
- Being an independent researcher is more than writing a thesis, outlining the range of skills candidates are expected to acquire
- What is a thesis? dealing with the common elements that any thesis is expected to display
- Developing a research question, with a strategy for arriving at a central research question
- The literature review when to start and when to stop, with a technique for critically reviewing the literature
- Finding your voice in what you write, challenging candidates to be different & to develop their own research 'voice'
- The architecture of a thesis, with key conceptual issues of thesis design & practical design and writing skills
- Controlling your chapters, a simple practical strategy for managing the design & development of chapters to elicit constructive feedback from mentors & increase candidates' writing control
- What examiners look for, 'deciphering' the guidelines sent out to examiners & developing a strategy for persuading examiners that the thesis meets examiner expectations



## Demystifying Thesis Supervision for mentors & prospective mentors

- Where mentors find out what I've been telling their candidates & share their own strategies for dealing with:
- What candidates expect from their mentors
- Becoming an independent researcher
- Understanding what a thesis is
- Helping candidates develop a Research Question
- Helping candidates navigate the literature review
- Helping candidates find their voice in what they write
- The architecture of a thesis
- Working with candidates to brainstorm and plan chapters
- What examiners look for



# Performing the Word writing retreat for qualitative research candidates

- Pre-Retreat exercise writing a 400 word story encapsulating their central thesis idea
- Exercise 1. Introducing research project and reading out a sample of their experiments in writing
- Exercise 2. 'Nothing is written until it is read': reading how other writers engage with the reader
- Exercise 3. Joining the reader's imagination: techniques writers use for going beyond the words
- Exercise 4. Intriguing the reader by using the Introduction to provoke the reader
- Exercise 5. Rehearsing their 400 word story written before the Retreat
- Exercise 6. Critiquing each other's stories
- Exercise 7. Performing the words: reading their story out loud, & giving feedback to others
- Exercise 8. Responding to critiques: sharing the experience of hearing the reactions of others
- Exercise 9. Reworking their story on the basis of critiques & self-reflection
- Exercise 10. Learning the 3-Step technique for brainstorming a chapter or article
- Exercise 11. Planning their own chapter using the 3 Step technique
- Exercise 12. Cooking up a feast: reflecting on the limitations of planning
- Exercise 13. Reviewing what they've written using the dot point summary technique
- Exercise 14. Making the text flow: applying a strategy for linking paragraphs
- Exercise 15. Bookending their text with exemplary introductory & concluding paragraphs
- Exercise 16. Musical interlude: Vivaldi's Four Seasons as a model for performative writing
- Exercise 17. Writing a perfect sentence that tells its own story
- Exercise 18. Writers bootcamp: reworking their text with disciplined writing
- Exercise 19. Their writing destination & a road-map for getting there
- Evaluation in the form of a script for future performances



# Capacity-building for better outcomes – looking to the future

- Demystifying the Thesis addresses capacity-building needs of:
  - Candidates
  - Mentors
  - Faculties & Schools
- Received 2010 Australian Learning & Teaching Council Award for Enhancing Postgraduate Education
- Program conducted at universities across Australia
- Catalyst for e-based national mentor network to develop best practice research supervision
- Addressing problems shared across the higher education sector – national & international
- Only shared responses will pay long-term dividends

